



Food & Beverage Supervisor

Crover House Hotel is looking to recruit a Food & Beverage Supervisor. The candidate must have supervisory experience in at least a 4-star hotel prior. The candidate must have

- An understanding of food and beverage service & operations in a bar, restaurant & banqueting setting. The candidate must also
- Be easily motivated and have a positive approach to challenges.
- Have the ability to be work independently & as part of a team.
- Have good communication skills verbal, written & nonverbal.
- Have the ability to remain calm under pressure and make effective business decisions.

Job Description

The successful candidate will be employed as a supervisor in Crover House Hotel reporting to the departmental Manager. The candidate will be required to work in all F&B areas & will be responsible for

- **Management** - Checking all duties of the team are carried out and completed to the highest standards. The efficient running of the department on a daily basis. Assuming the roles and duties of the Manager in their absence.
- **Standards** - Ensuring the highest standard of service is delivered to all customers in the department.
- **Rosters** - Generating rosters in a timely manner to meet business demands, preparing reports for payroll & ensuring that staffing costs are reflective of the business requirements.
- **Stock control** - Ensuring sufficient levels of stock are in the department, Ordering if required & managing the stock movement within the department.
- **Dealing with guest** - Managing customers expectations, interaction and facilitating guests queries and dealing with any issues that may arise.
- **Revenues** - Growing & driving revenues, ensuring departmental targets are met & creating sales initiatives. Ensuring the departments revenues are balanced at the end of each shift.
- **The Team** – Communicating with team any operational changes, relaying any communications from senior Managers. Training new team members, carrying out uniform checks and dealing with any disciplinary issues that may arise.
- **Service** – The candidate will be required to assist in all aspects of service in the department.

To apply for the position please send a copy of your C.V. & cover letter to warren@croverhouse.ie.
References will be required.